

Eversource Energy P.O., BOX 330 Manchester, NH 03105-0330 (603) 634-2701 Fax (603) 634-2449

Christopher J. Goulding
Manager, NH Revenue Requirements

E-Mail: Christopher.goulding@eversource.com

April 14, 2015

Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301

Re: 1st Quarter 2015 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 1st quarter of 2015. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

Christopher J. Goulding

Manager, NH Revenue Requirements

CJG:kd Enclosure

Public Service Company of New Hampshire, d/b/a Eversource Energy Migration of Customers To and From the Competitive Energy Supply Market 2015 Report

to the New Hampshire Public Utilities Commission

	Energ	y Service From the C	ompetitive Market	Retail Sales			
	(1)	(2)	(3)	(4)	(5) % of Customers	(6)	(7) %of Kilowatt-hours
	Number of	Total	Estimated Demand at the	Total	Not Billed for PSNH's	Total KWH	Not Billed for PSNH's
	Customers Not	Kilowatt-hours	Time of PSNH's System Peak	Customers	Energy Service as a	Delivered To All	Energy Service as a
	Billed for PSNH's	Delivered	Reported to the ISO-NE	Taking Delivery	% of Total Customers*	Customers	% of Total KWH
	Energy Service	(KWH)	(KW)	Service	Col (1) / Col (4)	(KWH)	Col (2) / Col (6)
January							
Residential	78,423	65,425,681		427,910	18.33%	321,183,338	20.37%
Small C&I Rate G	19,186	54,057,575		74,256	25.84%	149,379,854	36.19%
Medium C&I Rate GV	679	76,175,615		1,382	49.13%	140,875,412	54.07%
Large C&I Rate LG	77	66,576,896		125	61.60%	96,702,449	68.85%
Lighting	<u>287</u>	<u>1.249.299</u>		974	<u>29.47%</u>	4,115,499	<u>30.36%</u>
Total	98,652	263,485,067	483,430	504,647	19.55%	712,256,552	36.99%
February							
Residential	75,940	59,885,258		423,912	17.91%	303,899,305	19.71%
Small C&I Rate G	18,845	53,534,302		73,951	25.48%	151,588,064	35 32%
Medium C&I Rate GV	678	74,147,514		1,350	50.22%	136,397,589	54.36%
Large C&I Rate LG	75	69,952,463		123	60.98%	100,359,900	69.70%
Lighting	<u>275</u>	<u>1.066,212</u>		974	<u>28.23%</u>	3,491,081	<u>30.54%</u>
Total	95,813	258,585,749	479,473	500,310	19.15%	695,735,939	37.17%
March							
Residential	75,037	57.763.744		423.940	17.70%	300,575,418	19.22%
Small C&I Rate G	19,108	53.821.716		73.813	25.89%	147,212,377	36.56%
Medium C&I Rate GV	762	77,908,450		1,403	54.31%	130,154,530	59 86%
Large C&I Rate LG	87	78.867,847		126	69.05%	98,838,503	79.79%
Lighting	<u>314</u>	<u>1.195.986</u>		964	<u>32.57%</u>	3,296,857	<u>36.28%</u>
Total	95,308	269,557,744	470,158	500,246	19.05%	680,077,685	39.64%

^{*&}quot;Total Customers" refers to all customers taking Delivery Service.



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July 14, 2015

Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301

Re: 2nd Quarter 2015 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 2nd quarter of 2015. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

Christopher J. Goulding

Manager, NH Revenue Requirements

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Public Service Company of New Hampshire d/b/a Eversource Energy Migration of Customers To and From the Competitive Energy Supply Market 2015 Report

to the New Hampshire Public Utilities Commission

	Energ	y Service From the C	ompetitive Market	Retail Sales			
•	(1)	(2)	(3)	(4)	(5) % of Customers	(6)	(7) %of Kilowatt-hours
	Number of	Total	Estimated Demand at the	Total	Not Billed for PSNH's	Total KWH	Not Billed for PSNH's
	Customers Not	Kilowatt-hours	Time of PSNH's System Peak	Customers	Energy Service as a	Delivered To All	Energy Service as a
	Billed for PSNH's	Delivered	Reported to the ISO-NE	Taking Delivery	% of Total Customers*	Customers	% of Total KWH
	Energy Service	(KWH)	(KW)	Service	Col (1) / Col (4)	(KWH)	Col (2) / Col (6)
April							
Residential	79,274	52,410,013		426.857	18.57%	257,627,223	20.34%
Small C&l Rate G	22,617	65,686,071		74,243	30.46%	139,607,646	47.05%
Medium C&l Rate GV	972	98,302,295		1,374	70.74%	131,996,721	74.47%
Large C&l Rate LG	99	91,079,255		123	80.49%	102,432,636	88.92%
Lighting	<u>426</u>	1,269,038		971	<u>43.87%</u>	2,928,879	43.33%
Total	103,388	308,746,671	509,876	503,568	20.53%	634,593,105	48.65%
May							
Residential	80,457	47,194,074		421,015	19.11%	218,353,698	21.61%
Small C&I Rate G	23,210	69,137,999		74,006	31.36%	135,721,358	50.94%
Medium C&I Rate GV	1,016	101,603,374		1,357	74.87%	130,623,991	77.78%
Large C&I Rate LG	103	98,888,541		125	82.40%	105,794,175	93,47%
Lighting	<u>439</u>	<u>1.098.716</u>		968	<u>45.35%</u>	2,452,693	<u>44.80%</u>
Total	105,225	317,922,703	767,233	497,471	21.15%	592,945,915	53.62%
June							
Residential	83,270	51,851,616		427,973	19.46%	232,479,103	22.30%
Small C&l Rate G	23.563	73,586.163		74,208	31.75%	142,628,155	51.59%
Medium C&I Rate GV	1,055	111,225,986		1,375	76.73%	139.528,652	79.72%
Large C&I Rate LG	103	106,439,187		122	84.43%	113,497,975	93.78%
Lighting	<u>439</u>	1.244.954		963	<u>45.59%</u>	2,288,033	<u>54.41%</u>
Total	108,430	344,347,906	674,784	504,641	21.49%	630,421,918	54.62%

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Christopher J. Goulding
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October 7, 2015

Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301

Re: 3rd Quarter 2015 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 3rd quarter of 2015. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

Christopher J. Goulding

Manager, NH Revenue Requirements

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Public Service Company of New Hampshire Migration of Customers To and From the Competitive Energy Supply Market 2015 Report

to the New Hampshire Public Utilities Commission

	Energy Service From the Competitive Market			Retail Sales			
•	(1)	(2)	(3)	(4)	(5) % of Customers	(6)	(7) %of Kilowatt-hours
	Number of	Total	Estimated Demand at the	Total	Not Billed for PSNH's	Total KWH	Not Billed for PSNH's
	Customers Not	Kilowatt-hours	Time of PSNH's System Peak	Customers	Energy Service as a	Delivered To All	Energy Service as a
	Billed for PSNH's	Delivered	Reported to the ISO-NE	Taking Delivery	% of Total Customers*	Customers	% of Total KWH
	Energy Service	(KWH)	(KW)	Service	Col (1) / Col (4)	(KWH)	Col (2) / Col (6)
July							
Residential	82,733	58,654,393		426,709	19.39%	265,129,534	22.12%
Small C&I Rate G	23,570	79,864,997		74,071	31.82%	153,934,681	51.88%
Medium C&I Rate GV	1,061	115,762,195		1,374	77.22%	145,448,151	79.59%
Large C&I Rate LG	105	107,989,073		123	85.37%	112,977,203	95.58%
Lighting	<u>446</u>	<u>1.367.180</u>		968	<u>46.07%</u>	2,441,962	<u>55,99%</u>
Total	107,915	363,637,838	769,429	503,245	21.44%	679,931,531	53.48%
August							
Residential	82,379	66,429,539		427,132	19.29%	302,414,413	21.97%
Small C&I Rate G	23,492	84,718,032		74,044	31.73%	164,524,767	51.49%
Medium C&I Rate GV	1,068	126,988,301		1,357	78.70%	153,304,847	82.83%
Large C&I Rate LG	105	115,960,012		124	84.68%	121,103,452	95.75%
Lighting	<u>447</u>	<u>1.397.103</u>		963	<u>46.42%</u>	2,587,528	<u>53.99%</u>
Total	107,491	395,492,987	889,800	503,620	21.34%	743,935,007	53.16%
September							
Residential	81.585	62,158,454		427,425	19.09%	286,756,087	21.68%
Small C&I Rate G	23,614	83,321,717		74,230	31.81%	159,924,158	52.10%
Medium C&I Rate GV	1,108	133,384,200		1,367	81.05%	152,811,590	87.29%
Large C&I Rate LG	104	112,495,004		122	85.25%	117,686,462	95 59%
Lighting	<u>444</u>	1.652.748		959	<u>46.30%</u>	3,032,849	<u>54.49%</u>
Total	106,855	393,012,123	872,010	504,103	21.20%	720,211,146	, 54.57%

^{*&}quot;Total Customers" refers to all customers taking Delivery Service.



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Christopher J. Goulding Manager, NH Revenue Requirements

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January 11, 2016

Debra A. Howland Executive Director New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301

Re: 4th Quarter 2015 Customer Migration Report

Dear Ms. Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 4th quarter of 2015. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Very truly yours,

Christopher J. Goulding

Manager, NH Revenue Requirements

CJG:kd Enclosure

Public Service Company of New Hampshire d/b/a Eversource Energy

Migration of Customers To and From the Competitive Energy Supply Market 2015 Report

to the New Hampshire Public Utilities Commission

	_	Customers Rece	eiving	Retail Sales (7)			
•	(1)	y Service From the Co	(3) Estimated Demand at the	(4)	(5) % of Customers Not Billed for PSNH's	(6) Total KWH	(7) %of Kilowatt-hours Not Billed for PSNH's Energy Service as a
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Time of PSNH's System Peak Reported to the ISO-NE (KW)	Customers Taking Delivery Service	Energy Service as a % of Total Customers* Col (1) / Col (4)	Delivered To All Customers (KWH)	% of Total KWH Col (2) / Col (6)
October Residential Small C&I Rate G Medium C&I Rate GV Large C&I Rate LG Lighting Total	81.416 23.756 1,108 103 444 106,827	49,634,290 72,844,910 121,817.840 108.865,350 1,925.881 355,088,271	561,947	430,803 74,881 1,377 121 961 508,143	18.90% 31.73% 80.46% 85.12% <u>46.20%</u> 21.02%	232,326,143 138,895,843 139,369,119 113,957,399 3,470,015 628,018,519	21.36% 52.45% 87.41% 95.53% 55.50% 56.54%
November Residential Small C&I Rate G Medium C&I Rate GV Large C&I Rate LG Lighting Total	79,361 23,506 1,106 105 <u>446</u> 104,524	47.287,224 66,364,464 111.980,399 109.663,001 1.895,040 337,190,128	592,273	429,291 74,718 1,366 123 <u>957</u> 506,455	18.49% 31.46% 80.97% 85.37% <u>46.60%</u> 20.64%	224.552.993 127,448.202 127,703.857 114,697,471 3,491,809 597,894,332	21.06% 52.07% 87.69% 95.61% <u>54.27%</u> 56.40%
December Residential Small C&I Rate G Medium C&I Rate GV Large C&I Rate LG Lighting Total	78,919 22,867 1,107 105 <u>439</u> 103,437	52.385,750 65,278.302 112.948,029 92.653,305 2.053.986 325,319,372		426.467 74.089 1.390 122 957 503,025	45.87%	131,910,426 130,185,981 96,064,590 3,872,907	20.79% 49.49% 86.76% 96.45% 53.03% 52.99%

^{*&}quot;Total Customers" refers to all customers taking Delivery Service.